

Manufacturer Statement

To: Guardian Equipment Users

Subject: Halo Self-Retracting Lifeline

Date: September 14th, 2023

This statement is intended to address some very recent claims made and digitally circulated regarding Guardian 20' Halo Cable Self-Retracting Lifelines (SRLs), Class B, Type SRL-LE that did not pass a pre-use inspection.

After further review and consideration of all reports and samples received by Guardian, including validation testing completed in an ISO 17025 accredited laboratory, it is confirmed that all related Halo Cable SRLs passing a pre-use inspection **are safe to use** and **may be kept or put back in service**, if they were removed from service. All pre-use inspections must be completed by a competent person and in accordance with the manufacture's user instructions.

As a precautionary measure, Guardian retrieved multiple samples with urgency from the field that have allegedly failed. A series of tests were conducted, and the tests provided sufficient evidence that cables passing inspection will continue to meet or exceed all applicable regulatory (OSHA) and consensus standard (ANSI) requirements.

The devices in question were analyzed and visually inspected. There is clear evidence showing improper use or storage methods when the devices were not in use which caused excessive bending, leading to stressed cable strands. Also evident, the inspection criteria used to validate the devices before use were not in alignment with the required criteria specified in the user instructions. These devices are subject to wear and tear after significant use and do require servicing or replacement over time.

Note, it is required that all height safety products are inspected prior to each use in accordance with the manufacturer's user instructions. Failure to do so, could result in serious injury or death.

For additional information, please reach out to your Guardian representative.

Thank you,

A handwritten signature in black ink that reads "Andre Pelland".

Andre Pelland
Director of Quality Assurance & Compliance

A handwritten signature in black ink that reads "Judd Perner".

Judd Perner
Senior Director of Research & Development

HALO SELF-RETRACTING LIFELINE Q & A

Q1: Which Halo Self-Retracting Lifelines are covered by this Q&A?

A1: This Q&A covers models and variations of Guardian Halo SRLs that utilize a cable lifeline removed from service due to concerns regarding the use of a copper swage sleeve to terminate the line constituent.

Q2: Why am I hearing that Guardian SRLs are unsafe?

A2: This is a rumor and untrue. Upon passing a normal pre-use inspection, all Guardian SRLs are deemed safe and can continue to be used as designed and in accordance with user instructions.

Q3: What is the primary area of concern regarding this Q&A?

A3: A concern has been raised regarding the use of copper swage sleeves to terminate the cable lifeline on Guardian Halo Cable Self-Retracting Lifelines.

Q4: If I have a Halo Cable Self-Retracting Lifeline, should I remove it from service?

A4: No. Unless your device does not pass a pre-use inspection as specified by the manufacturer's user instructions, it may remain in service.

Q5: Are frayed wire rope strands considered damage that warrants removal from service?

A5: Yes. If the line constituent of your Self-Retracting Lifeline shows any signs of damage including (but not limited to) fraying as stated in the manufacturer's instructions, the device must be immediately designated as damaged and removed from service.

Q6: If my Self-Retracting Lifeline has copper swage sleeves and passes a pre-use inspection, should I remove it from service?

A6: No, the presence of copper swage sleeves is not grounds for a failed inspection. Copper swage sleeves have been used to manufacture Guardian products for over a decade with a proven track record of safety, compliance, and long-term durability.

Q7: Are the copper swage sleeves used to terminate the zinc-plated cable lifeline in Guardian's devices considered incompatible with the lifeline material?

A7: No, the copper swage sleeves sourced by Guardian to terminate the zinc-plated cable lifeline are compatible and used in accordance with the swage sleeve manufacturer's guidelines.

Q8: If my Self-Retracting Lifeline has not passed a pre-use inspection, what step should I take next?

A8: If your device has failed a pre-use inspection, immediately remove the device from service and contact Guardian customer service for instructions on how to proceed with Guardian's repair process